



## Help Center

### Outlook Express

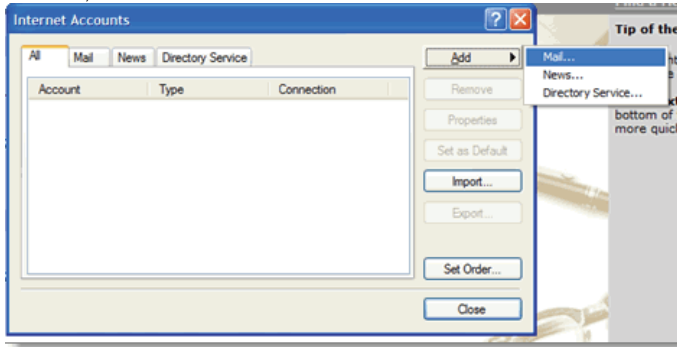
[Overview](#) [Getting Started](#) [Verify Settings](#) [Common Errors](#) [Troubleshooting](#) [Other Issues](#)

#### The Quick Answer

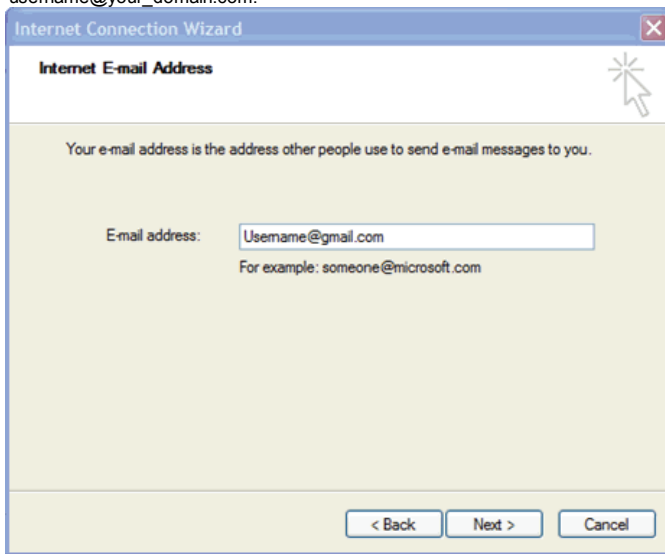
- Follow the instructions below to set up POP access in Outlook Express.
- Google Apps users, please follow the default instructions unless otherwise noted.

#### To set up your Outlook Express client to work with Gmail:

1. [Enable POP in your email account](#). Don't forget to click **Save Changes** when you're done.
2. Open Outlook or Outlook Express.
3. Click the **Tools** menu, and select **Accounts...**
4. Click **Add**, and then click **Mail...**



5. Enter your name in the **Display name:** field, and click **Next**.
6. Enter your full Gmail email address (username@gmail.com) in the **Email address:** field, and click **Next**. Google Apps users, enter your full address in the format 'username@your\_domain.com.'



7. Enter `pop.gmail.com` in the **Incoming mail (POP3, IMAP or HTTP) server:** field. Enter `smtp.gmail.com` in the **Outgoing mail (SMTP) server:** field. Google Apps users, enter the server names provided, don't add your domain name in this step.

#### Troubleshooting

- [Error Messages](#)
- [Common Issues](#)
- [Known Issues](#)
- [POP](#)
- [IMAP](#)

#### Known issues with Gmail

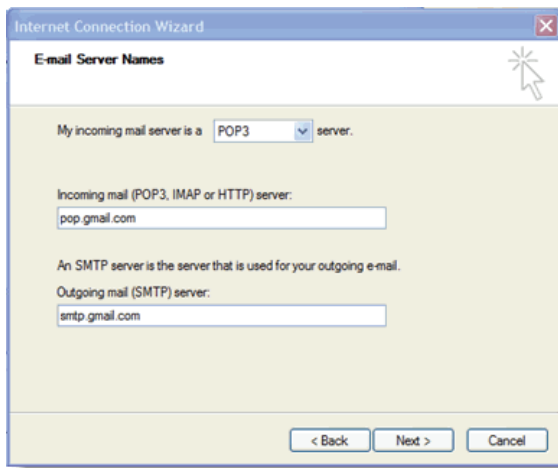
Review our [Known Issues page](#) for a list of known bugs, suggested workarounds and recent fixes.

#### Recommended Articles

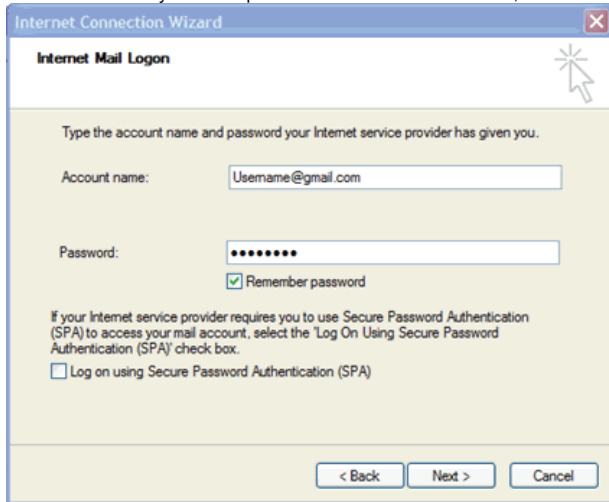
1. [Outlook Express](#)
2. [Supported POP client list](#)
3. [Enabling POP](#)
4. [Supported IMAP client list](#)
5. [About POP](#)

#### Learn from other Google users

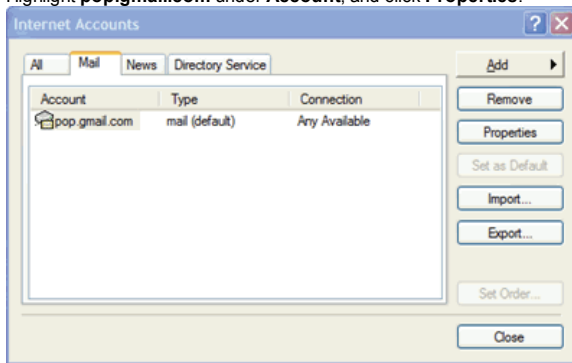
Find answers, ask questions, and share your expertise with others in the [Gmail Help Group](#).



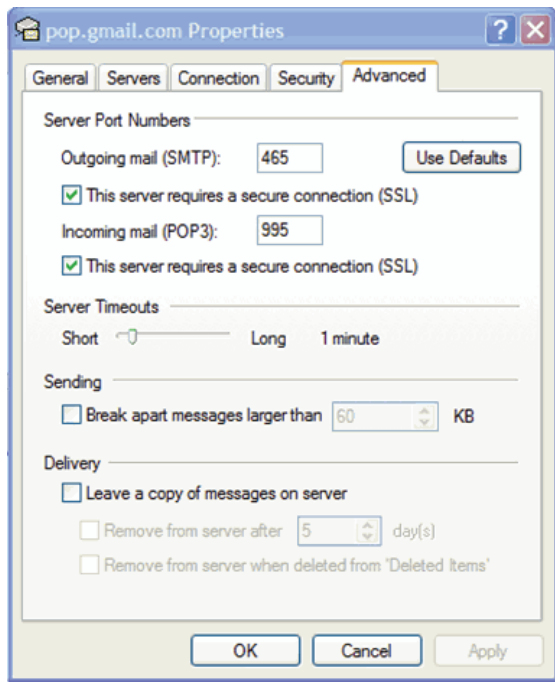
8. Click **Next**.
9. Enter your full email address (including '@gmail.com' or '@your\_domain.com') in the **Account name:** field. Enter your email password in the **Password:** field, and click **Next**.



10. Click **Finish**.
11. Highlight **pop.gmail.com** under **Account**, and click **Properties**.

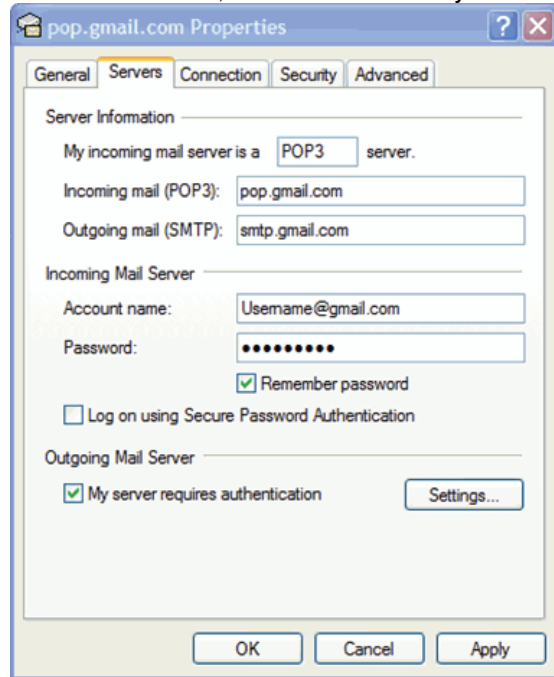


12. Click the **Advanced** tab.
13. Fill in the following information:
  - Check the box next to **This server requires a secure connection (SSL)** under **Outgoing Mail (SMTP)**.
  - Enter 465 in the **Outgoing mail (SMTP):** field.
  - Under **Outgoing Mail (SMTP)**, check the box next to **This server requires a secure connection (SSL)**.
  - Under **Incoming mail (POP3)**, check the box next to **This server requires a secure connection (SSL)**. The port will change to 995.



\*The order of **Outgoing** and **Incoming** mail server fields varies by version. Make sure you enter the correct information in each field.

- Return to the **Servers** tab, and check the box next to **My server requires authentication**.



- Click **OK**.

**Congratulations!** You're done configuring your client to send and retrieve Gmail messages.

If you experience problems using POP with Outlook, please check the [Common Errors](#) or [Troubleshooting](#) tabs.