



## Windows Mail

[Overview](#) [Getting Started](#) [Verify Settings](#) [Common Errors](#) [Troubleshooting](#) [Other Issues](#)

### The Quick Answer

- Follow the instructions below to set up POP access in Windows Mail.
- Google Apps users, please follow the default instructions unless otherwise noted.

### To configure Windows Mail for your Gmail address:

1. [Enable POP in your email account](#). Don't forget to click **Save Changes** when you're done.
2. Open Windows Mail.
3. Click the **Tools** menu, and select **Accounts...**
4. Click **Add...**
5. Select **Email Account**, and click **Next**.
6. Enter your name as you would like it to appear in the 'From:' field of outgoing messages, and click **Next**.
7. Enter your full Gmail address (username@gmail.com). Google Apps users, enter your full address in the format 'username@your\_domain.com.'
8. Fill in all necessary fields to include the following information:

**Incoming mail server type:** POP3

**Incoming mail (POP3 or IMAP) server:** pop.gmail.com. Google Apps users, enter the server name provided, don't add your domain name in these steps.

**Outgoing e-mail server (SMTP) name:** smtp.gmail.com

**Outgoing server requires authentication:** enabled

9. Click **Next**, and enter your full Gmail address (including '@gmail.com') and your Gmail password. Google Apps users, enter your full address in the format 'username@your\_domain.com.'

### Troubleshooting

- [Error Messages](#)
- [Common Issues](#)
- [Known Issues](#)
- [POP](#)
- [IMAP](#)

### Known issues with Gmail

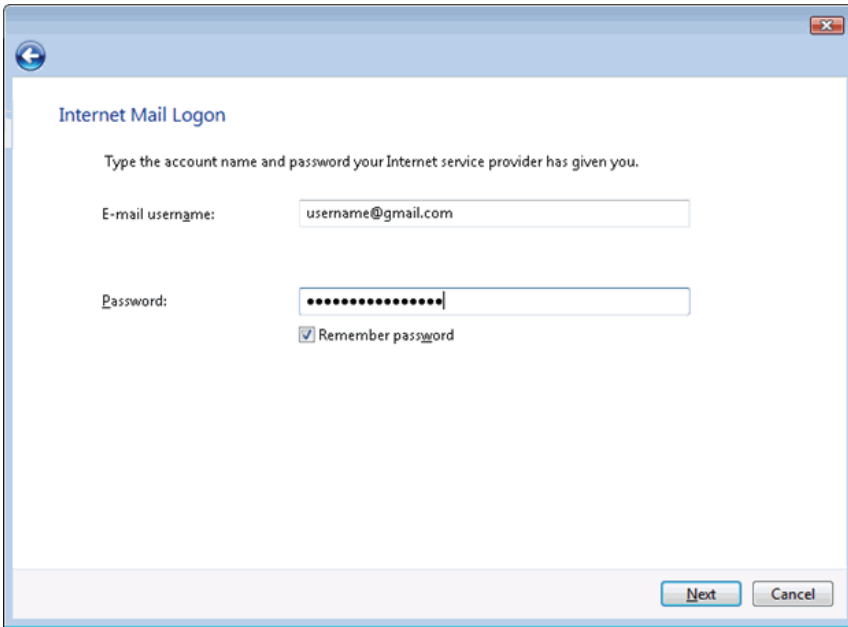
Review our [Known Issues page](#) for a list of known bugs, suggested workarounds and recent fixes.

### Recommended Articles

1. [Windows Mail](#)
2. [Supported POP client list](#)
3. [Enabling POP](#)
4. [Supported IMAP client list](#)
5. [About POP](#)

### Learn from other Google users

Find answers, ask questions, and share your expertise with others in the [Gmail Help Group](#).



**Internet Mail Logon**

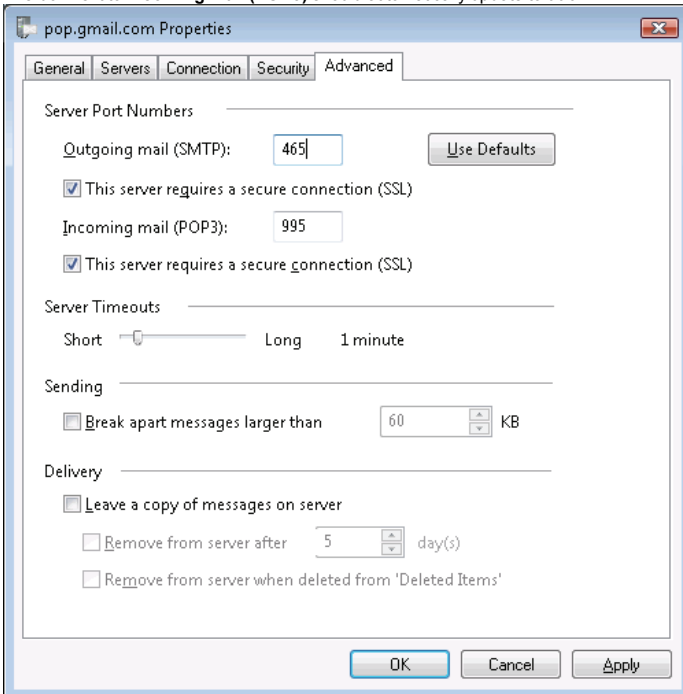
Type the account name and password your Internet service provider has given you.

E-mail username:

Password:

Remember password

10. Click **Next**, and then check the box next to **Do not download my e-mail at this time**. Click **Finish**.
11. On the **Internet Accounts** screen, make sure that your **pop.gmail.com** mail account is selected, and click the **Properties** button.
12. On the **Advanced** tab, enter 465 in the box next to **Outgoing mail (SMTP)**, and check the box next to **This server requires an encrypted connection (SSL)**.
13. Check the box next to **This server requires an encrypted connection (SSL)** under **Incoming mail (POP3)**. The box next to **Incoming mail (POP3)** should automatically update to 995.



**pop.gmail.com Properties**

General Servers Connection Security **Advanced**

Server Port Numbers

Outgoing mail (SMTP):

This server requires a secure connection (SSL)

Incoming mail (POP3):

This server requires a secure connection (SSL)

Server Timeouts

Short  Long 1 minute

Sending

Break apart messages larger than  KB

Delivery

Leave a copy of messages on server

Remove from server after  day(s)

Remove from server when deleted from 'Deleted Items'

14. Click **OK**. You're done! Close the **Internet Accounts** window and click **Send/Receive** to start checking your Gmail messages.

If you experience problems using POP with Windows Mail, please check the [Common Errors](#) or [Troubleshooting](#) tabs.